TROUBLESHOOTING IN THE CLASSROOM

Monique Micheaux-Gordon, South Central District, Houston ISD, USA
mmicheau@swbell.net

Pameolin K. Nelson, Eckert Intermediate School, Aldine ISD, USA  pamnel@flash.net

Abstract: Waiting days or weeks for a technician to come to your classroom to repair your computer is not only an inconvenience for the teacher but a disappointment for the students. There are basic and simple troubleshooting techniques that can be performed in the classroom by the teacher which take only minutes. Learning these techniques will help relieve some of the headaches caused by down computers.