Sidekick

Software Simulation Training

Introduction

mediaEdge, a division of Exceptional Software Strategies Inc., has developed software simulation training known as Sidekick. Sidekick provides a means of delivering CD-ROM or web-based training to accompany a software deliverable or portal installation.

Sidekick Training

Sidekick is an application and service based hybrid. The process starts by creating the lessons in the Sidekick Lesson Backroom®. In the backroom you can add lessons, edit lesson content, and add meta-data for each lesson. That information is then exported by the backroom as XML, and is later read in using a custom Macromedia Flash™ navigation bar.

Sidekick’s unique HTML, Flash, and XML core architecture allows us to start with a solid framework, while remaining flexible enough to fit your specific training needs. In addition to hand capturing all of your software simulations, mediaEdge designs a media rich training template based on your specific requirements. We then add options such as assessment and voice-overs and post everything online for your review.

Sidekick key features include:

• Macromedia Flash™ Simulations and Navigation
• Customized Template Creation
• Media Rich Introductions
• Branding Incorporation
• Lesson Backroom
• XML Meta-Data

Key Benefits and Discriminators

The following are key features that set Sidekick apart from other training software:

Accompanies Software Installation — Sidekick is great as an add-on to a portal installation or software release to train users on the new portal or application.

Service and Application-based hybrid — We can capture software lessons either remotely or on site.

Reduced Travel Costs — Save money sending employees to training; Sidekick runs through your web browser.

Increased Information Retention — Employees can watch, interact with, and be tested by Sidekick.

Section 508 Compliant — All lessons have a text version and optional voice-overs.

Ability to integrate with most Learning Management Systems — We can add SCORM and AICC compliant assessment and user tracking.