Specification of the Distance Orientation Support System (SAAD): An Ergonomics Approach

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Abstract

The application of Internet as a media for distance education has been showing an exponential growth, generating the necessity for new configurations of the existent media, as well as a new parameter of analysis. This work presents the planning process and construction of a WWW site for academic orientation at a distance, to be used in the M.A. Program in Logistics offered to students of PETROBRAS – the Brazilian Oil Company – following ergonomic criteria. The intersection between the areas of CMC, Software Ergonomics, and Academic Orientation was the selected approach to build a site that can answer the assessed needs and expectations of the potential users. The result of this work was a project specification presented to the Distance Education Laboratory of the Federal University of Santa Catarina – UFSC, to be used in the program above quoted. This paper describes the experience of the generation of the Distance Orientation Support System (SAAD) specification.